


Illinois Construction Company Case Study

At a glance

This company was struggling with inefficiencies in their systems and processes. Pulse Technology was able to provide expert advice and solutions to increase efficiency, productivity, business growth, and secure their network and data from cyber threats.



 [PulseTechnology.com](https://www.pulsetechnology.com)

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 Illinois
Indiana
Wisconsin



CHALLENGES



Before working with Pulse Technology, this company had been using the same software and repeating the same tasks for years. This made much of their work excessive and unnecessary.

They were in need of an IT company that could advise them on new technology practices and software.

SOLUTIONS



- Managed IT Services
 - Unlimited Remote Support
 - Proactive Maintenance
 - Monitoring/Alerting
 - Patching/Remediation
 - Antivirus
 - Backup & Disaster Recovery
 - Cloud-Based Data Storage
 - Microsoft 365 License Management

BENEFITS



1

Network & Data Security

By implementing cybersecurity into their business, Pulse is able to reduce their risk of data loss, downtime, and reputational damage.

2

Increased Efficiency

As a result of Pulse Technology's solutions, they were able to streamline their operations and increase efficiency.

3

Increased Productivity

By implementing Microsoft 365 their employees are now able to access the tools they need whether they were on the job site or elsewhere.

4

Business Growth

Pulse Technology's solutions allowed them to focus on more strategic initiatives which helped them grow their business.

STATEMENT FROM ORGANIZATION

"Pulse Technology has some great employees who work very hard to make sure you are happy. The number of support tickets have definitely diminished and we look forward to new ideas to come from them."

-Victoria